



## Thermo Products, LLC. "PEACE OF MIND" Warranty (Limited) Air Handlers (AH2, AH4)

**Five Year Parts and Transportation**

**Ten Year Warranty on Hydronic Heating Coil**

Thermo Products, LLC., a Delaware corporation, hereby warrants the Thermo Pride Air Handlers models AH2 and AH4 manufactured by it to be free from defects in material and workmanship. The warranty is extended to the original owner(s) whose name(s) appear on the Warranty Registration submitted to Thermo Products, LLC.

**1ST-5TH YEAR:** During the first 60 months after installation, all parts of the air handler are warranted with the exception of maintenance items which require periodic replacement (i.e. air filter). The owner may arrange with the original installing contractor or any other qualified contractor of the owner's choice to replace a defective part. Any labor costs involved in the diagnosis, service or the removal and replacement of a defective part are the responsibility of the owner. Warranted replacement parts will be shipped by prepaid freight with instructions to the contractor for disposition of the defective part. Beyond the fifth year, only the Thermo Pride Hydronic Heating Coil is covered. *(NOTE: FOR EVAPORATOR COIL WARRANTY INFORMATION REFER TO WARRANTY PROVIDED WITH THE THERMO PRIDE AIR CONDITIONING CONDENSOR AND EVAPORATOR COIL.)*

**BEYOND THE 5TH YEAR:** The Thermo Pride Hydronic Heating Coil carries a Ten Year Warranty. If at any time during the warranty period the Hydronic Heating Coil becomes defective, Thermo Products, LLC. will provide, at its option, either a replacement Hydronic Heating Coil or the necessary repair of the defect on a no charge basis. Any labor costs involved in the diagnosis, removal and replacement of a Hydronic Heating Coil are the responsibility of the owner. The owner may arrange with any qualified HVAC contractor for necessary service. Any transportation costs associated with the replacement of a warranted Hydronic Heating Coil are the responsibility of Thermo Products, LLC. If Thermo Products, LLC. requests the return of the defective Hydronic Heating Coil it must be returned by prepaid transportation at the expense of the owner.

THE CONDITIONS OF THIS WARRANTY ARE:

- A. The owner must submit the warranty registration within ninety (90) days of installation to activate warranty coverage. If the warranty registration is received after the ninety (90) day period, the date of installation will be considered the ninetieth (90th) day after the date the air handler was sold to the contractor.**
  - B. The air handler must be operated within its rated capacity as indicated on the rating label.
  - C. The air handler must operate with a duct system designed in accordance with ACCA (Air Conditioning Contractors of America) Manual D (current edition) recommendations.
  - D. The air handler must be installed, set up and maintained by a qualified technician in accordance with local and state codes and/or Thermo Products, LLC installation and operation instructions. The air handler must have been provided reasonable and necessary maintenance.
  - E. The air handler must not be installed in any structure with a corrosive atmosphere or have contact with corrosive materials such as but not limited to salt, chlorine, fluorine, sulfur, recycled waste water, urine, fertilizers, rust, or other damaging substances or chemicals.
  - F. Failure caused by any third party product, service, or system connected or used in conjunction with the air handler may void warranty.
  - G. Safety controls which are supplied with the air handler and having pre-set maximums must not be modified, altered, or by-passed.
  - H. The air handler must not be modified and/or operated in any manner other than its design configuration.
  - I. The air handler must remain at its original installation address.
  - J. Improper storage, installation, maintenance, or operation including but not limited to operation of electrical equipment at voltages other than the range specified on the product nameplate.
  - K. Thermo Products, LLC. shall not be responsible for any failure due to any acts of God including but not limited to fire, water, storms, lightning, power surges, earthquakes, theft or riots.
- FAILURE TO COMPLY WITH ANY OF ABOVE CONDITIONS WILL VOID ANY AND ALL WARRANTIES LISTED ABOVE.**

THIS WARRANTY EXPRESSLY SUPERSEDES ALL OTHER WARRANTIES AND OBLIGATIONS OF THERMO PRODUCTS, LLC. NO PERSON HAS AUTHORITY TO ALTER OR MODIFY THE TERMS OF THIS WARRANTY IN ANY MANNER. THERMO PRODUCTS, LLC. ASSUMES NO LIABILITY FOR CONSEQUENT DAMAGE OF ANY KIND, AND THE PURCHASER BY ACCEPTANCE OF THIS EQUIPMENT ASSUMES ALL LIABILITY FOR THE CONSEQUENCE OF ITS USE OR MISUSE BY THE PURCHASER, HIS EMPLOYEE, OR OTHERS.

CONTRACTOR'S NAME _____	PHONE _____	MODEL NO. _____	SERIALNO. _____
ADDRESS _____	OWNER _____	PHONE _____	
CITY, STATE, ZIP _____	INSTALLATION ADDRESS _____		
DATE OF INSTALLATION _____	CITY, STATE, ZIP _____		

**Register online at [www.thermopride.com](http://www.thermopride.com) or complete this form and mail a copy (retain a copy for your records) to:  
Thermo Products, LLC, PO Box 237, Denton, NC 27239 PH. 800-348-5130**