



## Thermo Products, LLC. "PEACE OF MIND" Warranty (Limited) Thermo Pride Condensing Gas Furnaces



Thermo Products, LLC., a Delaware corporation, hereby warrants the Thermo Pride condensing gas warm air furnaces manufactured by it to be free from defects in material and workmanship under normal use and maintenance. This warranty is to the original purchaser and subsequent owners.

**1ST-5TH YEAR:** During the first 60 months after installation, all parts of the furnace are warranted to the current owner with the exception of maintenance items which require periodic replacement. The owner may arrange with the original installing contractor or any other qualified contractor of the owner's choice to replace a defective part. Any labor costs involved in furnace diagnosis, service or the removal and replacement of a defective part are the responsibility of the owner.

**5TH-10TH YEAR:** An additional 60 months of parts coverage is extended to the verified original homeowner only. For all other owners, parts coverage terminates on the 5 year anniversary of the original installation date.

**10-YEAR PEACE OF MIND PLUS LIMITED WARRANTY:** If the primary or secondary heat exchangers fail during the first 10 years after installation to the verified original homeowner, a complete replacement furnace will be provided upon confirmation of warranty status. For all other owners, the limited lifetime heat exchanger warranty applies. If a replacement furnace is provided, the warranty period for the new furnace is limited to the remainder of the original warranty period.

**HEAT EXCHANGER WARRANTY:** The primary and secondary heat exchangers carry a Limited Lifetime Warranty to all owners. If at any time during the warranty period the heat exchanger becomes defective, Thermo Products, LLC. will provide at its option either a replacement heat exchanger or the necessary repair parts on a no charge basis. Any labor costs involved in the diagnosis, repair or the removal and replacement of a heat exchanger are the responsibility of the owner. The owner may arrange with any qualified HVAC contractor for the necessary labor. Any transportation costs associated with the replacement of the complete heat exchanger or the repair parts are the responsibility of the owner. If Thermo Products, LLC. requests the return of the defective heat exchanger, it must be returned by prepaid transportation at the expense of the owner.

**THE CONDITIONS OF THIS WARRANTY ARE:**

- A. **The owner must submit the warranty registration within ninety (90) days of installation to activate the extended warranty coverage. If the original installation date cannot be verified, then the warranty period begins ninety days from the manufacture date as indicated by the model and serial number.**
- B. Defective parts (or unit when applicable) must be returned to a distributor or manufacturer through a servicing contractor for credit.
- C. The furnace must be operated within its rated capacity as indicated on the rating label and fired with the fuel for which it was designed.
- D. The furnace must operate with a duct system designed in accordance with ACCA (Air Conditioning Contractors of America) Manual D (current edition) recommendations and a vent system designed in accordance with current industry venting code(s).
- E. The furnace must be installed, set up and maintained by a qualified technician in accordance with local and state codes and/or Thermo Products, LLC. installation and operation instructions. The furnace must have been provided reasonable and necessary maintenance.
- F. The furnace must not be installed in any structure with a corrosive atmosphere or have contact with corrosive materials such as but not limited to salt, chlorine, fluorine, sulfur, recycled waste water, urine, fertilizers, rust, or other damaging substances or chemicals.
- G. Failure caused by any third party product, service, or system connected or used in conjunction with the furnace may void warranty.
- H. Limit controls and pressure switches which are supplied with the furnace and having pre-set temperatures or pressure settings must not be modified, altered, or by-passed.
- I. The furnace must not be modified and/or operated in any manner other than its design configuration.
- J. No air conditioning or heat pump coil may be installed on the return air side of the furnace.
- K. The furnace must remain at its original installation address.
- L. Thermo Products, LLC. shall not be responsible for any failure due to any acts of God including but not limited to fire, water, storms, lightning, power surges, earthquakes, theft or riots.
- M. The furnace must be protected against freezing.
- N. This warranty does not apply to any unit sold over the internet or by other electronic means unless the installing contractor is the purchaser of such products.

**FAILURE TO COMPLY WITH ANY OF ABOVE CONDITIONS WILL VOID ANY AND ALL WARRANTIES LISTED ABOVE. THIS WARRANTY EXPRESSLY SUPERSEDES ALL OTHER WARRANTIES AND OBLIGATIONS OF THERMO PRODUCTS, LLC. NO PERSON HAS AUTHORITY TO ALTER OR MODIFY THE TERMS OF THIS WARRANTY IN ANY MANNER. THERMO PRODUCTS, LLC. ASSUMES NO LIABILITY FOR CONSEQUENTIAL DAMAGE OF ANY KIND, AND THE PURCHASER BY ACCEPTANCE OF THIS EQUIPMENT ASSUMES ALL LIABILITY FOR THE CONSEQUENCE OF ITS USE OR MISUSE BY THE PURCHASER, HIS EMPLOYEE, OR OTHERS.**

Contractor Name \_\_\_\_\_

Owner(s) \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_ Phone \_\_\_\_\_

Date of Installation \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Installation Address \_\_\_\_\_

Model No. \_\_\_\_\_ Serial No. \_\_\_\_\_

City, State, Zip \_\_\_\_\_

**Register online at [www.thermopride.com](http://www.thermopride.com), top of the home page Product Warranty Registration or complete this form and mail a copy (retain a copy for your records) to: Thermo Products, LLC, PO Box 237, Denton, NC 27239 PH. 800-348-5130**