



## Thermo Products, LLC "PEACE OF MIND" Warranty (Limited) Thermo Pride Residential Split Air Conditioning Condensing Units



Thermo Products, LLC, a Delaware Corporation hereby warrants the Thermo Pride air conditioning condensing unit to be free from defects in material and workmanship under normal use and maintenance. The warranty is to the original purchaser and subsequent owners.

**1ST-5TH YEAR:** During the first 60 months after installation, all parts of the air conditioning condensing unit are warranted to the current owner with the exception of maintenance items which require periodic replacement. The owner may arrange with the original installing contractor or any other qualified contractor of the owner's choice to replace a defective part. Any labor costs involved in the air conditioning condensing unit diagnosis, service or the removal and replacement of a defective part are the responsibility of the owner.

**5TH-10TH YEAR:** An additional 60 months of parts coverage is extended to the verified original homeowner only who has registered within 90 days from the installation date. For all other owners and for units that were not registered, parts coverage terminates on the 5 year anniversary of the original installation date.

**5-YEAR PEACE OF MIND PLUS LIMITED WARRANTY:** If the air conditioning compressor fails within the first five (5) years from the installation date to the verified original homeowner who has registered within 90 days from the installation date, the air conditioning condensing unit will be replaced. Warranty does not include labor. If a replacement unit is provided, the warranty period for the new unit is limited to the remainder of the original warranty period.

**THE CONDITIONS OF THIS WARRANTY ARE:**

- A. The owner must submit the warranty registration within ninety (90) days of installation to activate the extended warranty coverage. If the original installation date cannot be verified, then the warranty period begins from the date the unit was shipped to the distributor or contractor.**
- B. Defective parts (or unit when applicable) must be returned to a distributor or manufacturer through a servicing contractor for credit.
- B. All system components must be operated within the rated capacity as indicated on the rating labels.
- C. All system components must operate with a duct system designed in accordance with ACCA (Air Conditioning Contractors of America) Manual D (current edition) recommendations.
- D. All system components must be installed set up and maintained by a qualified technician in accordance with local and state codes and/or Thermo Products, LLC installation and operation instructions. All system components must have been provided reasonable and necessary maintenance.
- E. All system components must not be installed in any structure with a corrosive atmosphere or have contact with corrosive materials such as but not limited to salt, chlorine, fluorine, sulfur, recycled waste water, urine, fertilizers, rust, or other damaging substances or chemicals.
- F. Failure caused by any third party product, service, or system connected or used in conjunction with the system components may void warranty.
- G. The controls (original or identical replacements) built into the condensing unit must not be modified, altered or by-passed.
- H. All system components must not be modified and/or operated in any manner other than its design configuration.
- I. All system components must remain at its original installation address.
- J. Improper storage, installation, maintenance, or operation including but not limited to operation of electrical equipment at voltages other than the range specified on the product nameplate may void the warranty.
- K. Thermo Products, LLC shall not be responsible for any failure due to any acts of God including but not limited to fire, water, storms, lightning, power surges, earthquakes, theft or riots.
- L. This warranty does not apply to any unit sold over the internet or by other electronic means unless the installing dealer is the purchaser of such products.
- M. This warranty does not apply to any unit sold over the internet or by other electronic means unless the installing contractor is the purchaser of such products.

FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL VOID ALL WARRANTIES LISTED HERE. THIS WARRANTY EXPRESSLY SUPERSEDES ALL OTHER WARRANTIES AND OBLIGATIONS OF THERMO PRODUCTS, LLC. NO PERSON HAS AUTHORITY TO ALTER OR MODIFY THE TERMS OF THIS WARRANTY IN ANY MANNER. THERMO PRODUCTS, LLC ASSUMES NO LIABILITY FOR CONSEQUENT DAMAGE OF ANY KIND, AND THE PURCHASER BY ACCEPTANCE OF THIS EQUIPMENT ASSUMES ALL LIABILITY FOR THE CONSEQUENCE OF ITS USE OR MISUSE BY THE PURCHASER, HIS EMPLOYEE, OR OTHERS.

CONDENSING UNIT MODEL NUMBER \_\_\_\_\_

UNIT SERIAL NUMBER \_\_\_\_\_

CONTRACTOR NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

OWNER'S NAME \_\_\_\_\_

CITY, STATE, ZIP \_\_\_\_\_

INSTALLATION ADDRESS \_\_\_\_\_

DATE OF INSTALLATION \_\_\_\_\_

CITY, STATE, ZIP \_\_\_\_\_

**Register online at [www.thermopride.com](http://www.thermopride.com), top of the home page Product Warranty Registration or complete this form and mail a copy (retain a copy for your records) to: Thermo Products, LLC, PO Box 237, Denton, NC 27239 PH. 800-348-5130**